

Interview form

Applicant	Interview Date
Phone	Interviewed by:

First Interview

1. Tell me about the qualities you have that make you a good prospect for any employer?

2. What 3 qualities do you feel are most important when dealing with guests & guest service?

3. Given that we all have qualities we would like to change or improve, tell me about the areas you would like to further develop.

4. Tell me about a time you had a frustrating experience dealing with the public. How did you handle it?

A. Did it effect the rest of your day?

5. Attendance and punctuality are extremely important at COMPANY. Can you tell me about any problems we may hear about concerning this when we check your references?

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6. When dealing with people you will occasionally run into unhappy guests. If a guest was unhappy with the service or something about COMPANY, how would you handle that situation?

7. What do you feel that you have to offer COMPANY that puts you ahead of any other applicant?

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8. Reviewing your availability on your application and see if there are any changes in either the days of the week or any known schedule conflicts?

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9. Do you understand that we are a seasonal attraction and that weekend work is a major part of our scheduling and may also include holidays?

YES	NO
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10. The position that you applied for could start at _____ and could involve working _____ hours a day. Would this cause any problems for you?

YES	NO
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11. Are you able to be here on time, consistently for your schedule, as well as at some additional times for training and or meetings?

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Job description or end interview